



With our software solution, ALLEVO, we comprehensively support the planning and controlling processes in SAP ERP, which often affect financial accounting, sales and material management. Companies across a wide range of industries and sizes, with national and global operations, use our SAP-integrated applications to optimize their business processes. With our motto –

Experience and enthusiasm inspire excellence

Kern AG places value on a long-term and balanced working relationship in which you benefit from an experienced team and also strengthen the team with your personal and professional commitment.

For our customer service team, we are looking for a

Support Consultant (m/f/d)

Your main tasks:

- Technical customer support in German and English (by telephone, e-mail and remote maintenance)
- Analysis of customer reports, understanding and optimization of configurations in SAP and Excel
- Advising our customers on planning and controlling issues
- Support for consultants in the field with technical questions
- Takeover of subprojects (remote and on-site with the customer)
- Close cooperation with colleagues from consulting, development and sales

Your skills, with which you complement us:

- Very good communication and problem-solving skills
- Strong customer service orientation
- Clear communication, both written and spoken (DE, EN)
- Outstanding social skills and ability to work in a team
- High level of commitment and flexibility Very good knowledge of Excel and experience with SAP FI/CO - Knowledge of VBA and ABAP is advantageous
- Enjoy occasional trips to customers in German speaking countries, the EU and worldwide

We offer:

- A wide range of orientation, training and development opportunities as well as personal development and career opportunities
- High level of personal responsibility within our flat hierarchy and room for individual creativity
- Attractive opportunities for professional development

Are you looking for a new challenge? We look forward to meeting you!

Please send your application to Susann Wicklein (recruiting@kern.ag).